Business Problem Solving

Code: CT91-916   **Duration:**   1 day

Series: Business & Office Skills

Problem solving basics
Fundamentals of problem solving
Effective problem-solving approaches
Problem solving in the corporate world
Problem solvers
The corporate problem-solving culture
Problem-solving process
Identifying problems
Committing to a solution
Confirming problem elimination

Critical thinking and information analysis
Critical thinking
Quantitative analysis
Qualitative analysis
Problem-solving teams
Managing problem-solving teams
Driving a successful team

By completing this course, participants will learn how to:

- Define the basic problem-solving approaches to effectively identify, manage, and solve problems.
- Identify problem-solving techniques in the corporate world by identifying the necessary skills of a problem solver and knowing about different corporate cultures.
- Work through the problem-solving process of identifying the problem, generating and implementing a solution, and confirming the elimination of the problem.
- Use different critical thinking and information analysis skills such as reasoning, logic, quantitative analysis, and qualitative analysis.
- Create and manage problem-solving teams by knowing how to conduct effective meetings and motivate team members.

Prerequisites: None