the Management Development Institute

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Managing Diversity

Code: CT91-701   **Duration:** 1 day

Series: Human Resources

Fundamentals of diversity
Overview of diversity
Advantages of diversity

Identifying differences
Cultural differences
Personality styles

Overcoming barriers to diversity
Barriers to diversity

Communicating in a diverse workforce
Effective communication

Managing Diversity
Manage diversity in a workforce

By completing this course, participants will learn how to:

- Address common misconceptions about diversity, and identify the advantages of a diverse workplace.
- Identify the impact of cultural differences on relationships, and identify personality styles and the influence of your personality on others.
- Identify the barriers to diversity, responses to discrimination, as well as ways to deal with and avoid discrimination.
- Communicate effectively in a diverse workplace and provide effective feedback to others.
- Manage a diverse workforce, and develop a diverse workplace while avoiding common pitfalls.

Prerequisites: None