



the Management Development Institute

business and management education since 1981

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Organisational Learning

Code: CT91-920

Duration: 1 day

Series: Business Management

Introduction to organisational learning

Organisational learning overview
Knowledge assessment

Knowledge management systems

Knowledge Management system selection
System management

Knowledge transfer

Knowledge transfer process
Transfer reluctance
Knowledge transfer technology

System deployment

Pilot projects
Knowledge management leadership

By completing this course, participants will learn how to:

- ✚ Identify the fundamental principles of organisational learning and create an assessment team to assess knowledge.
- ✚ Encourage employees to transfer knowledge, identify and address knowledge transfer reluctance, identify the available technologies for knowledge transfer, and understand the challenges to successful knowledge transfer.
- ✚ Select a knowledge management (KM) system and monitor its elements.
- ✚ Develop a pilot project and identify KM leader qualifications and characteristics.

Prerequisites: None