



the Management Development Institute

business and management education since 1981

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Project Management: Intermediate

Code: CT92-702

Duration: 1 day

Series: Project Management

Quality planning

Fundamentals of quality management
Fundamentals of quality planning

Quality improvement

Quality assurance; Cost of quality

Quality control

Fundamentals of quality control
Quality control tools

Risk identification

Fundamentals of risk management
Understanding risk identification

Risk assessment

Fundamentals of risk assessment
Project risk quantification

Risk response and control

Risk response
Project standards

Organisational Planning

Project managers
Fundamentals of organisational planning
Staff acquisition
Fundamentals of team building

Project communication

Communications planning
Distributing information
Performance reporting
Concluding a project

By completing this course, participants will learn how to:

- ✚ Identify the characteristics of quality and address quality management issues and plan for quality during the initial phases of a project.
- ✚ Conduct a credible audit and identify the areas in which the cost associated with quality improvement can be saved.
- ✚ Develop a quality control system and identify the tools to control quality.
- ✚ Classify project risks according to “knowns,” “known-unknowns,” and “unknown-unknowns” and identify project risks by using various tools.
- ✚ Assess project risks by calculating the probability of risk occurrence, assess possible consequences of each risk, select the most important risk and identify a technique for quantifying project risks.
- ✚ Develop effective risk responses and define project standards.
- ✚ Identify the characteristics of a good project manager, the elements of organisational planning, and negotiate for project personnel.
- ✚ Plan for communication within a project, determine the means of communication to use when distributing information and evaluate the performance of a project by using earned value analysis.

Prerequisites: Project Management: Basic or equivalent knowledge